

SEATTLE STONE®

15-Year Limited Warranty

Seattle Stone warrants that its manufactured products will be reasonably free from defects for fifteen (15) years from the date of purchase. For purposes of this warranty, a defect means a product fails to meet the Seattle Stone specifications published in its product literature, subject to the tolerances permitted by standard national industry protocols. Differences in shade are not manufacturing defects.

Seattle Stone's product literature explains the appropriate uses of its products. Failure to follow those guidelines voids this warranty. THIS FIFTEEN-YEAR EXPRESS WARRANTY IS THE SOLE WARRANTY PROVIDED AND REPLACES ANY STATUTORY WARRANTIES TO THE MAXIMUM EXTENT PERMITTED BY LAW.

Warranty Eligibility

This fifteen (15) year limited warranty applies only to the original end-user and cannot be transferred. Distributors, retailers, installers, and other parties are not authorized to change the exclusions, obligations, or limitations stated in this warranty.

Submitting a Claim

Seattle Stone must receive written notice of a warranty claim within thirty (30) days after the defect is discovered. Claims that are not submitted in writing and received within that period are deemed waived. Before installation, products must be checked for visible defects and other nonconformities, and any claim must be reported to Seattle Stone in writing. Installing a product with visible defects or other apparent nonconformities voids this warranty.

Fitness for a Particular Purpose

Seattle Stone's product literature identifies the recommended applications for tile and stone. Using a product outside those recommendations voids this warranty. No warranties apply beyond those expressly described in this document.

Unless the product literature expressly states otherwise, recommendations for floor and wall use apply to interior installations only. Seattle Stone does not recommend ceiling or roof installations unless its product literature specifically identifies the product as suitable for that use. Technical characteristics, including DCOF, can vary because of natural differences in raw materials and the production process. Published technical specifications do not guarantee minimum or maximum performance thresholds.

Local building codes may require minimum performance standards for tile. Installations that do not comply with applicable building codes are not warranted by Seattle Stone.

Duration and Scope of Implied Warranties

Seattle Stone excludes and will not pay incidental or consequential damages under this warranty, including lost profits. The remedies described in this document are the exclusive remedies for any breach of warranty. No other warranties are provided.

Any implied warranty relating to the sale of the product, including merchantability or fitness for a particular purpose, is limited to the term of this written warranty or the maximum statutory period, whichever is shorter. The Federal Magnuson-Moss Warranty Act restricts disclaimers of implied warranties for consumer products. To the maximum extent permitted by federal and state law, this warranty supplements or supersedes federal and state consumer goods warranty protections. No warranties extend beyond those expressly described in this document.

Note: State laws governing consumer rights and damages may mean that some of these limitations do not apply to you. You may also have other rights that differ from state to state.

Exclusions and Natural Variations

Installation defects and damage related to installation are excluded, and Seattle Stone does not warrant the workmanship of installers. This warranty also excludes customer misuse, including improper maintenance, negligence, and physical or chemical abuse.

Seattle Stone's natural stone products are mined and cut from naturally occurring formations rather than manufactured. Quality warranties for these products are therefore limited to the specifics. Seattle Stone does not warrant variations in size, shade, warping, thickness, surface finish, cleft, or other characteristics common to natural stone.

Photographs may not accurately represent the actual product color. Variations between batches of natural stone products also mean that samples may not exactly match the material supplied. Minor differences in surface appearance, color, shade, and similar characteristics should be expected.

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